

Gugulethu Hlekwayo



Based in
Berlin, Germany



German Permanent
Residency



Fluent English, B1 German,
Python, JavaScript



Five years of technical
writing experience



Senior Technical Writer

MAMBU 2021 to 2023

Started as a regular technical writer and **promoted to lead** a team of three writers.

Documented the Mambu ecosystem

Documented connectors, such as payment and compliance services, and the low-code orchestrator that clients used for their flows.

Maintained legacy API documentation

Maintained the v1 API endpoints, which were scheduled to be deprecated - but were still in use by legacy users.

Assumed leadership role

Promoted to team lead, which shifted my role into more managerial responsibilities on top of working on documentation.



Hugo



OpenAPI



Markdown



Documentation Engineer

SPREAD 2024 to 2026

Hired as the **foundational technical writer**, to start the documentation function from scratch.

Built a docs-as-code publishing pipeline

Built a pipeline that used GitHub Actions to build the documentation site, Vale to lint content, Docker to deploy the site, and shell scripting.

Established the documentation function

Socialized the rest of the company to documentation processes and workings; this included onboarding colleagues to edit and use docs.

Documented the full product range

Documented the full product range within two quarters . Kept the documentation up to date through two product refreshes.



MkDocs Material



GraphQL



Jinja



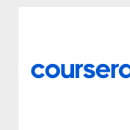
TREEHOUSE

Introduction to Programming
using Python



BERLIN WRITERS' WORKSHOP

Creative Writing



COURSERA

Build intelligent agents using
DeepSeek and N8N

